

The division of Human Services offers information and referral's to residents seeking knowledge about programs or services, or needing contact information regarding housing, financial programs, homecare services, transportation or other programs.

A variety of transportation options are available for West Hartford seniors. Please take a look through this brochure for more detailed information.

Call 860-561-7561 to request additional brochures: Senior Housing Options, Services for Seniors, Veteran's Services, etc.



Case Management Services Elderly Services Information & Referral

Call 860-561-7561
for more information about:

- Home Care Information
- Housing Options
- Financial Programs
- Utility & Heating Programs
- Volunteer Services
- Veterans Programs
- Dial-A-Ride
- Renter's Rebate
- Property Tax Relief
- Housing Rehab Program



West Hartford Human and Leisure Services
Division of Human Services
50 South Main Street, Room 306
West Hartford, CT 06107
860-561-7561
www.westhartford.org/humanservices

TRANSPORTATION OPTIONS

for West Hartford Seniors &
Persons with Disabilities



TRANSPORTATION OPTIONS

West Hartford Dial-A-Ride **860-561-7561**

The Town of West Hartford operates Dial-A-Ride for those over the age of 65 or who have a disability, prioritizing medical and grocery rides. Call for an application and brochure, or visit our website: www.westhartford.org/humanservices

Dial-A-Ride MAP Program: This program operates for persons requiring ongoing, urgent medical treatment. There is a separate application for this program, including a physician's statement. MAP is free for Dial-A-Ride members.

ADA Paratransit Service **860-247-5329 Ext. 3100**

In compliance with the Americans with Disabilities Act (ADA), the Greater Hartford Transit District provides transportation services for individuals who, because of their disability, are unable to travel on the fixed route system operated by CTTransit. Eligibility certification will be based on ADA eligibility guidelines, including a face-to-face interview, an environmental check and/or a medical verification. Rides are \$2.60 each way. Applications can be obtained online or by phone. www.hartfordtransit.org/adaservice.html

The Freedom Ride Accessible Taxi **860-666-6666**

The Freedom Ride Accessible Taxi Program is a partnership between Yellow Cab Company and Greater Hartford Transit District, designed to accommodate individuals in the greater Hartford area who need flexibility and accessibility in transportation options. The voucher program extends beyond the ADA paratransit service area and hours by providing a pre-paid taxi voucher card at a 50% reduced price to people defined as having a disability under the ADA regulations. The service is available 24 hours per day, 7 days per week.

www.hartfordtransit.org

ITN Central CT **860-521-3600**

Independent Transportation Network is a private, non-profit membership service for persons age 60 and over or with a visual impairment. Volunteer drivers take members anywhere they request, at any time of the day, within the geographic area they cover. There is a membership fee and a per-mile charge that is debited from the member's account. To request information, leave a message and your call will be returned.

www.itncentralct.org

Volunteer Medical Escort Program **860-561-7561**

This service is provided by Volunteer Services, a part of Human & Leisure Services, and it is restricted to those who are not able to use the West Hartford Dial-A-Ride program. Volunteers transport to medical appointments and escort the older person in and out of the building. Prior to the first ride, a social worker will meet with the potential rider to evaluate the match for this program. Ten days to two weeks notice is required in order to find a ride, and is dependent upon the availability of volunteers.

www.westhartford.org/humanservices

Seniors Job Bank **860-521-3210**

The Seniors Job Bank is a non-profit employment registry for people age 50 and over. They maintain a listing of individuals who will drive others for a fee. The particular arrangements and fees are negotiated directly between the rider and the driver.

www.sjbct.org

